## 元智大學圖書館流通問題申訴單

表單序號 (館方填寫)

YZU Library Claim Form

| To be completed  | by patron                   |  |
|--|-----------------------------|--|
| *為必填欄位 Asterisk (*) indicates a required field   |                             |  |
| *聲稱狀態  | □ 未借(Not-Checked-Out)       |  |
| Your Claim   | □ 已還(Returned)              |  |
| *聯絡電話  |                             |  |
| Phone  |                             |  |
| E-mail   |                             |  |
|  |                             |  |
|  |                             |  |
|  |                             |  |
| 索書號  |                             |  |
| Call Number  |                             |  |
| 聲稱已還(Claim Returned)   |                             |  |
| 歸還方式   | □ 櫃台 Service Desk           |  |
| Return   | □ 還書箱 Drop Box              |  |
| Description  | □ 本人歸還 In Person            |  |
| **   | □ 他人代還 By Representation    |  |
| □本人已充分了解,申訴之圖書(聲稱未借出、聲稱已還)經圖書館協尋四次且本人亦無  |                             |  |
| · 法尋獲時,圖書館得依書籍賠償相關辦法向本人求償(含相關逾期罰款)。賠償手續未   |                             |  |
| 完成之前,圖書館可停止本人各項相關權益,且拒簽畢業離校單。  |                             |  |
|  |                             |  |
| The Library will root around for the items that I reported as returned or never borrowed. If |                             |  |
| the item cannot be located after searching for 4 times, in accordance with Library policy, I |                             |  |
| will incur a replacement charge for the item and any associated overdue fines. My library    |                             |  |
| privileges will be suspended and leaving-school procedure will not be processed till the     |                             |  |
| relevant cost is paid off.   |                             |  |
| relevant cost is paid on.  |                             |  |
| I have read and fully understand my responsibilities with regard to this claim.              |                             |  |
| 處理備註 Claim   | n Outcome                   |  |
|  |                             |  |
|  |                             |  |
|  | * 以 indicates a require * 本 |  |

## 注意事項:

- 經申訴已還或未借之借閱記錄將持續保留,直到圖書尋獲或由借閱人完成賠償。
- · 申訴處理結果將以 email 通知,請留意個人信箱。

## Please note:

- This form will NOT remove the claim item from your current checkout list till the item in question is found or replaced.
- · You will be notified of the outcome of this process by email.